

Date

19.01.2026

## **Strengthening Support for Calderdale Practices: Introducing GPSET**

Launching in 2026, Pennine GP Alliance (PGPA) is pleased to introduce the GP Service Enhancement Team (GPSET) – a new service designed to strengthen support for GP practices across Calderdale by drawing on PGPA’s existing operational expertise.

GPSET brings together the knowledge, skills, and experience of PGPA’s established operational staff, creating a coordinated offer that can be deployed flexibly to support practices when they need it most. This service is supported by the Calderdale Local Medical Committee (LMC)

### Why PGPA developed GPSET

GP practices across Calderdale are operating in an increasingly complex and pressured environment. PGPA recognised that while significant expertise already exists within the organisation, there was an opportunity to bring this knowledge together in a more structured, responsive way for the direct benefit of practices.

By developing a robust case for investment, PGPA sought to go the extra mile for Calderdale practices – demonstrating our commitment to supporting them through challenge, recovery and improvement. Securing dedicated funding allows PGPA to release and coordinate existing expertise in a way that is timely, proactive, and impactful.

### What GPSET offers

The GP Service Enhancement Team provides targeted, hands-on support to practice teams, using the skills of PGPA’s experienced operational staff to:

- Provide immediate support during times of crisis
- Support proactive planning to help prevent issues before they arise

### GPSET can assist with:

- Operational planning
- HR support

- Communications
- Finance
- CQC readiness
- ...and much more

Support will be tailored to individual practice needs and delivered in partnership with practice teams, focusing on practical solutions and sustainable improvement.

### Funding and delivery

GPSET is a PGPA-led service, funded by the West Yorkshire Integrated Care Board (ICB), supported by the Local Medical Committee (LMC). Funding will be used to enable PGPA to deploy and coordinate existing operational expertise, ensuring practices across Calderdale can access additional support capacity at times of greatest need.

### Leadership reflections

Joanne Duffy, PGPA Head of Programmes, who is responsible for the GPSET service, said:

“GPSET makes best use of the expertise we already have within PGPA. By bringing our operational knowledge together into a coordinated service, we can offer practices timely, practical support that is shaped around their real-world challenges.”

Will Menzies, Chief Executive Officer of Pennine GP Alliance, added:

“This service reflects PGPA’s commitment to Calderdale practices. We deliberately developed a strong case to secure funding that allows us to maximise existing expertise for the benefit of our members, ensuring support is available when practices need it most.”

## **ENDS**

### **Notes to editors**

#### **About Pennine GP Alliance (PGPA)**

Formed in 2014, Pennine GP Alliance is a member-led organisation made up of 19 GP practices in Calderdale, who form 5 Primary Care Networks (PCNs), collectively serving over 223,000 registered patients.

We advocate for General Practice in Calderdale, provide organisational support functions for Primary Care Networks, manage and mobilise healthcare services that help patients in need, and deliver health projects that trail new models of care delivery in the community.

Ensuring viable GP services remain at the heart of our neighbourhoods.

Website: [www.penninegpa.co.uk](http://www.penninegpa.co.uk)

### **About the Calderdale Local Medical Committee (LMC)**

We represent every GP in Calderdale, regardless of contractual status, supporting and informing on all matters relating to Primary Care.

The LMC continues to provide operational support that has been established to enhance our 'representation' function for general practice in Calderdale. This support is integral to the organisation and is provided to ensure day to day management of our core functions, this also includes increasing the influence of general practice across the health system.

website: [www.calderdalelmc.com](http://www.calderdalelmc.com)

### **Media Enquiries**

For interviews, further information, or to request additional comments from PGPA:

**Contact:** Holly Jenkinson, PGPA Head of Communications. **Email:** [holly.jenkinson3@nhs.net](mailto:holly.jenkinson3@nhs.net)

### **Photography**

High-resolution images and PGPA logos are available on request. Images from the White Ribbon Day event can also be supplied to media outlets.