

| GENERAL PRACTICE ALERT STATE (GPAS) - SITREP | | | | | | |
|--|----------------|----------------------------|-------------------|--------------|--|--|
| | | 12 th June 2023 | | | | |
| CALDERDALE LMC | | | | | | |
| | GPAS STATUS | OPEL CONVERSION | CLINICAL ACTIVITY | RETURN RATES | | |
| NORTH | AMBER | 3 | 35 / 1000pts | 100% | | |
| CENTRAL | AMBER | 2 | 23 / 1000pts | 100% | | |
| NO PCN | GREEN | 1 | 26 / 1000pts | 100% | | |
| UPPER | AMBER | 2 | 29 / 1000pts | 100% | | |
| LOWER | AMBER | 2 | 20 / 1000pts | 100% | | |
| CALDER & RYBURN | GREEN | 1 | 27 / 1000pts | 75% | | |
| Bold figures indicate | over 50% retur | n rate. | | | | |
| MIN NUMBER OF PAT | 179,520 | | | | | |
| GPAS to OPEL Conve | 2 | | | | | |
| Indicative number of patient contacts in General Practice this week ² . | | | | 5,575 | | |
| Response Over | view | Calderdate | (2023 6/15/2023 | | | |
| Alert Status Trend | | 13 | | | | |
| S Bestoon | | 4 | | | | |

GPAS – COMMENT / ANALYSIS

The county wide assessment this week is AMBER / OPEL 2 with all reporting practices assessed as covering a total patient population of 213,284, which is a decrease of 2,007 from last week's reporting. One practices reported as red this week, which covers 8,797 patients, which is a decrease of 24,502 from last week's reporting. There are 170,723 patients who are covered by amber practices which is an increase of 33,869 from last week's reporting. Four practices reported as green, which covers 33,764 patients, which is a decrease of 11,374 from last week's reporting. The indicative number of patient contact has decreased to 5,575 which is 19 less than last week's

reporting. The submission data for this week was derived from 19 practices submitting, which is the same as last week's reporting. Currently there is 1 practice that identifies as not being in a PCN, which is outlined in the above table. Clinical activity has increased for North and Upper PCN's as well as the practice that identifies as not being in a PCN. Clinical activity has decreased for Central, Lower and Calder & Ryburn PCN's.

PRACTICE COMMENTS

The purpose of the weekly quotes, extracted from comments submitted in GPAS, is just to provide human context from the front line:

"Spike in reception and admin absence with some forecasted as long term. Currently recruiting into these roles, time to train and bring up to speed."

"Staffing issues and sickness."

SYSTEM ACTIONS/COMMENTS ON LAST SITREP

The return rate has remained the same this week, with only 1 practice not submitting data, therefore the clinical data such as number of patient contacts in practices and clinical activity/1000pts submitted this week may not be truly representative of actual for all of Calderdale.

The LMC continues to have direct dialogue with practices and offer their support to practices.

The overall OPEL assessment is a confident position though as an average across PCN and Calderdale.

SUMMARY – to be updated with current issues

The LMCs continue to be concerned about the resilience and forbearance of practice teams across the county; all the signs are that the exhausted workforce is under pressure and that is set to deepen.

The key issues summarised below remain extant.

| ISSUE | FIRST RAISED | LEAD |
|--|-----------------|---------|
| Unauthorised Transfer of work from Secondary to Primary care | | STP/CCP |
| Patient expectations Management (national) | | NHSE |
| Practice capacity to sustain current rates of delivery above core contract | | ССР |
| Workforce retention | | System |
| Workforce – Due to a combination of staffing vacancies and sickness, administration / reception teams across Calderdale are down by around 20%. This has led to long delays in meeting the above demands, and in some cases severe delays in responding. | 12.12.22 | System |
| Clinical capacity – Again, vacancies/sickness levels amongst key clinical roles is now above manageable levels. This is now at a level where many of our GPs are delivering patient contacts at more than 50% of the anticipated number. This is also combined with a high level of shortfall in nursing/other clinical roles within general practice teams. | 12.12.22 | System |

The LMC is happy to discuss informally with the CCP on the above to ensure we are coherent on context etc.