

GENERAL PRACTICE ALERT STATE (GPAS) - SITREP

11th April 2023

CALDERDALE LMC

| | GPAS STATUS | OPEL CONVERSION | CLINICAL ACTIVITY | RETURN RATES |
|-----------------|-------------|-----------------|-------------------|--------------|
| NORTH | AMBER | 3 | 31 / 1000pts | 100% |
| CENTRAL | AMBER | 2 | 23 / 1000pts | 75% |
| NO PCN | GREEN | 1 | 21 / 1000pts | 100% |
| UPPER | AMBER | 3 | 46 / 1000pts | 100% |
| LOWER | RED | 4 | 22 / 1000pts | 100% |
| CALDER & RYBURN | AMBER | 3 | 33 / 1000pts | 75% |

Bold figures indicate over 50% return rate.

MIN NUMBER OF PATIENTS COVERED BY AMBER + PRACTICES¹.

191,157

GPAS to OPEL Conversion for the county wide assessment

3

Indicative number of patient contacts in General Practice this week².

5,418

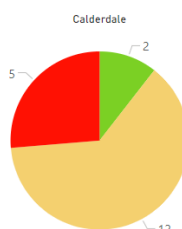


Response Overview

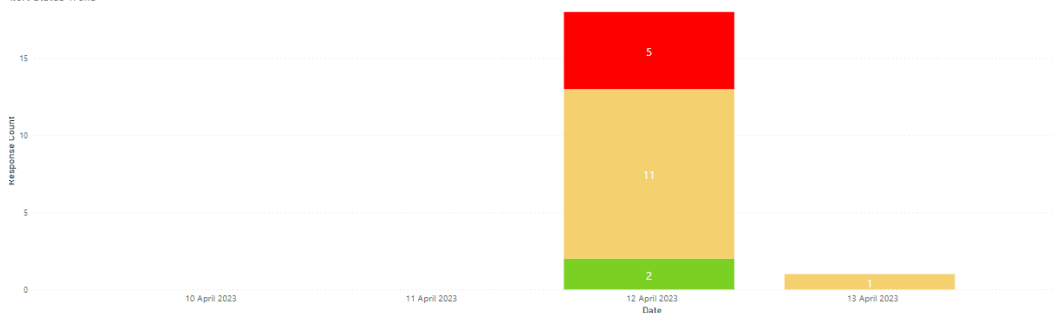
Submission Count

19

10/04/2023 14/04/2023



Alert Status Trend



GPAS – COMMENT / ANALYSIS

The county wide assessment this week is AMBER / OPEL 3 with all reporting practices assessed as covering a total patient population of 202,837, which is an increase of 24,585 from last week's reporting. Five practices reported as red this week, which covers 57,047 patients, which is an increase of 19,422 from last week's reporting. There are 134,110 patients who are covered by amber practices which is an increase of 38,162 from last week's reporting. Two practices reported as green, which covers 11,680 patients, which is a decrease of 32,999 from last week's reporting. The indicative number of patient contact has increased to 5,418 which is 923 more than last week's

reporting. The submission data for this week was derived from 19 practices submitting, which is an increase from last week's reporting. Currently there is 1 practice that identifies as not being in a PCN, which is outlined in the above table. Clinical activity has increased for Upper, Lower and Calder & Ryburn PCN's and remained the same for North and Central PCN. The practice which identifies as not being in a PCN has decreased in clinical activity this week.

PRACTICE COMMENTS

The purpose of the weekly quotes, extracted from comments submitted in GPAS, is just to provide human context from the front line:

"We do not require a call at this stage thank you. Struggling with lack of reception staff due to booked annual leave, covid and general sickness levels. Coping as using Admin staff to cover reception for patient access and have asked our PCN for help, which is being provided."

"Status red due to staff sickness and vacancies."

"Annual leave, junior doctor strikes and outstanding impact of PCN workers absence/vacancies (specifically FCP Physio service provided by CHFT) limiting appointment availability."

"36 on call contact in the morning and 48 in the afternoon."

"Staffing issues and sickness."

SYSTEM ACTIONS/COMMENTS ON LAST SITREP

The return rate has increased this week, with 2 practices not submitting data, therefore the clinical data such as number of patient contacts in practices and clinical activity/1000pts submitted this week may not be truly representative of actual for all of Calderdale.

The LMC continues to have direct dialogue with practices and offer their support to practices.

The overall OPEL assessment is a confident position though as an average across PCN and Calderdale.

SUMMARY – to be updated with current issues

The LMCs continue to be concerned about the resilience and forbearance of practice teams across the county; all the signs are that the exhausted workforce is under pressure and that is set to deepen.

The key issues summarised below remain extant.

| ISSUE | FIRST RAISED | LEAD |
|---|--------------|---------|
| Unauthorised Transfer of work from Secondary to Primary care | | STP/CCP |
| Patient expectations Management (national) | | NHSE |
| Practice capacity to sustain current rates of delivery above core contract | | CCP |
| Workforce retention | | System |
| Patient demand – A higher than expected level of patient contact with practices through both on-line access and telephones due to usual winter pressures has been exacerbated by the current Strep A concerns amongst the patient population, leading to, on average an increase of over 40% in initial patient contact. | 12.12.22 | System |

| | | |
|---|----------|--------|
| Workforce – Due to a combination of staffing vacancies and sickness, administration / reception teams across Calderdale are down by around 20%. This has led to long delays in meeting the above demands, and in some cases severe delays in responding. | 12.12.22 | System |
| Clinical capacity – Again, vacancies/sickness levels amongst key clinical roles is now above manageable levels. This is now at a level where many of our GPs are delivering patient contacts at more than 50% of the anticipated number. This is also combined with a high level of shortfall in nursing/other clinical roles within general practice teams. | 12.12.22 | System |

The LMC is happy to discuss informally with the CCP on the above to ensure we are coherent on context etc.