

## GENERAL PRACTICE ALERT STATE (GPAS) - SITREP

27<sup>th</sup> March 2023

### CALDERDALE LMC

	GPAS STATUS	OPEL CONVERSION	CLINICAL ACTIVITY	RETURN RATES
NORTH	AMBER	3	32 / 1000pts	75%
CENTRAL	AMBER	2	25 / 1000pts	75%
NO PCN	GREEN	1	25 / 1000pts	100%
UPPER	AMBER	2	43 / 1000pts	100%
LOWER	AMBER	2	21 / 1000pts	100%
CALDER & RYBURN	GREEN	1	31 / 1000pts	100%

Bold figures indicate over 50% return rate.

MIN NUMBER OF PATIENTS COVERED BY AMBER + PRACTICES<sup>1</sup>.

144,212

GPAS to OPEL Conversion for the county wide assessment

2

Indicative number of patient contacts in General Practice this week<sup>2</sup>.

5,403



Response Overview

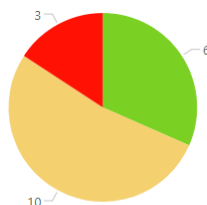
submission Count

19

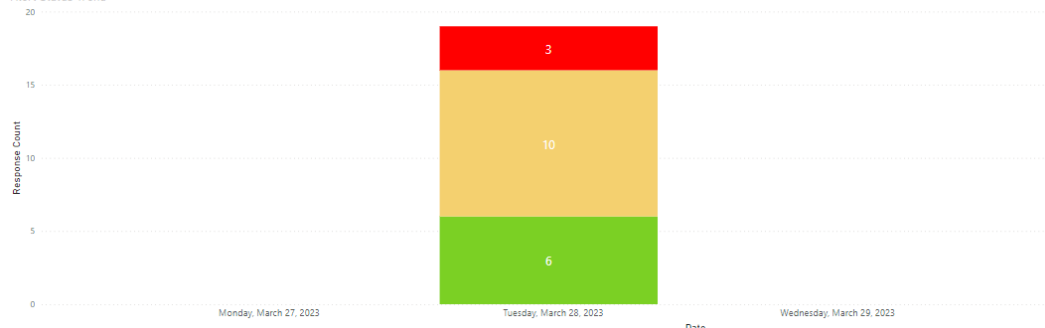
3/27/2023

3/30/2023

Calderdale



Alert Status Trend



### GPAS – COMMENT / ANALYSIS

The county wide assessment this week is AMBER / OPEL 2 with all reporting practices assessed as covering a total patient population of 198,714, which is a decrease of 15,496 from last week's reporting. Three practices reported as red this week, which covers 37,622 patients, which is an increase of 13,273 from last week's reporting. There are 106,590 patients who are covered by amber practices which is a decrease of 32,177 from last week's reporting.

Six practices reported as green, which covers 54,502 patients, which is an increase of 3,408 from last week's reporting. The indicative number of patient contact has decreased to 5,403 which is 185 less than last week's reporting. The submission data for this week was derived from 19 practices submitting, which is a decrease from last week's reporting. Currently there is 1 practice that identifies as not being in a PCN, which is outlined in the above table. Clinical activity has increased for Central, Upper and Calder & Ryburn PCN's and remained the same for North PCN. Clinical activity has decreased for Lower PCN. The practice who identifies as not being in a PCN did not submit their data for last week, therefore clinical activity cannot be compared.

## PRACTICE COMMENTS

***The purpose of the weekly quotes, extracted from comments submitted in GPAS, is just to provide human context from the front line:***

*"Spike in absence from PCN workers not backfilled, leaving a gap in provision. Vacancies across reception continue to be a challenge to recruit into."*

*"Sickness and annual leave."*

*"Staffing issues and sickness."*

## SYSTEM ACTIONS/COMMENTS ON LAST SITREP

The return rate has decreased this week, with 2 practices not submitting data, therefore the clinical data such as number of patient contacts in practices and clinical activity/1000pts submitted this week may not be truly representative of actual for all of Calderdale.

The LMC continues to have direct dialogue with practices and offer their support to practices.

The overall OPEL assessment is a confident position though as an average across PCN and Calderdale.

## SUMMARY – to be updated with current issues

*The LMCs continue to be concerned about the resilience and forbearance of practice teams across the county; all the signs are that the exhausted workforce is under pressure and that is set to deepen.*

The key issues summarised below remain extant.

ISSUE	FIRST RAISED	LEAD
Unauthorised Transfer of work from Secondary to Primary care		STP/CCP
Patient expectations Management (national)		NHSE
Practice capacity to sustain current rates of delivery above core contract		CCP
Workforce retention		System
<b>Patient demand</b> – A higher than expected level of patient contact with practices through both on-line access and telephones due to usual winter pressures has been exacerbated by the current Strep A concerns amongst the patient population, leading to, on average an increase of over 40% in initial patient contact.	12.12.22	System
<b>Workforce</b> – Due to a combination of staffing vacancies and sickness, administration / reception teams across Calderdale are down by	12.12.22	System

around 20%. This has led to long delays in meeting the above demands, and in some cases severe delays in responding.			
<b>Clinical capacity</b> – Again, vacancies/sickness levels amongst key clinical roles is now above manageable levels. This is now at a level where many of our GPs are delivering patient contacts at more than 50% of the anticipated number. This is also combined with a high level of shortfall in nursing/other clinical roles within general practice teams.	12.12.22	System	
The LMC is happy to discuss informally with the CCP on the above to ensure we are coherent on context etc.			