

## GENERAL PRACTICE ALERT STATE (GPAS) - SITREP

16<sup>th</sup> January 2023

### CALDERDALE LMC

	GPAS STATUS	OPEL CONVERSION	CLINICAL ACTIVITY	RETURN RATES
NORTH	AMBER 2	3	34 / 1000pts	100%
CENTRAL	RED	4	25 / 1000pts	100%
NO PCN			/ 1000pts	0%
UPPER	RED	4	23 / 1000pts	67%
LOWER	AMBER	3	22 / 1000pts	100%
CALDER & RYBURN	RED	4	30 / 1000pts	75%

Bold figures indicate over 50% return rate.

MIN NUMBER OF PATIENTS COVERED BY AMBER + PRACTICES<sup>1</sup>.

203,117

GPAS to OPEL Conversion for the county wide assessment

4

Indicative number of patient contacts in General Practice this week<sup>2</sup>.

5,343



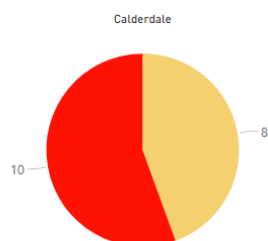
Response Overview

submission Count

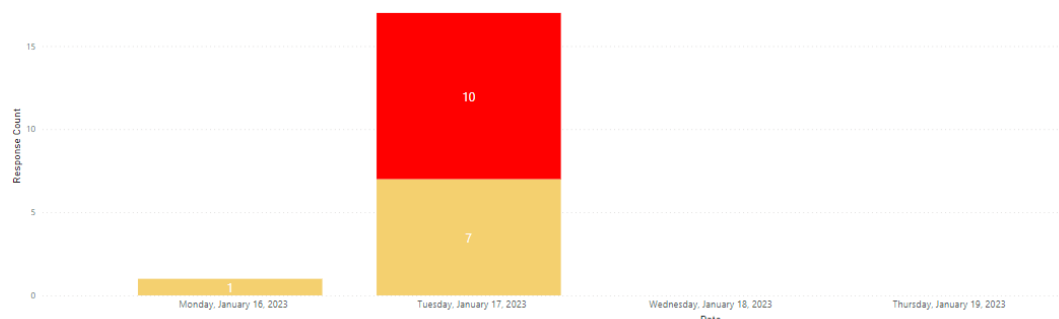
18

1/16/2023

1/20/2023



Alert Status Trend



### GPAS – COMMENT / ANALYSIS

The county wide assessment this week is RED / OPEL 4 with all reporting practices assessed as covering a total patient population of 203,117, which is an increase of 1,718 from last week's reporting. Ten practices reported as red this week, which covers 126,043 patients, which is a decrease of 18,399 from last week's reporting. There are 77,074 patients who are covered by amber practices which is an increase of 20,117 from last week's reporting.

There were no practices who reported as green. The indicative number of patient contact has decreased to 5,343 which is 300 less than last week's reporting. The submission data for this week was derived from 18 practices submitting, which is the same as last week's reporting. Currently there is 1 practice that identifies as not being in a PCN, which is outlined in the above table. Clinical activity has decreased slightly for North, Central, Lower and Calder & Ryburn, whilst Upper PCN has remained the same.

## PRACTICE COMMENTS

***The purpose of the weekly quotes, extracted from comments submitted in GPAS, is just to provide human context from the front line:***

*"569 calls into the surgery on Monday with 5 patient advisors and 2 off due to illness."*

*"High demand, clinicians returning from absence, high absence plus vacancies across non-clinical increasing pressure".*

*"Same as previous weeks, patient demand incredibly high, workforce issues to to illness,*

*"Staff sickness and demand for extra/urgent appointments."*

*"Demand still very high, but no staff are off ill at the moment."*

## SYSTEM ACTIONS/COMMENTS ON LAST SITREP

The return rate has remained the same this week, with 3 practices not submitting data, therefore the clinical data such as number of patient contacts in practices and clinical activity/1000pts submitted this week may not be truly representative of actual for all of Calderdale.

The LMC continues to have direct dialogue with practices and offer their support to practices.

The overall OPEL assessment is a confident position though as an average across PCN and Calderdale.

## SUMMARY – to be updated with current issues

*The LMCs continue to be concerned about the resilience and forbearance of practice teams across the county; all the signs are that the exhausted workforce is under pressure and that is set to deepen.*

The key issues summarised below remain extant.

ISSUE	FIRST RAISED	LEAD
Unauthorised Transfer of work from Secondary to Primary care		STP/CCP
Patient expectations Management (national)		NHSE
Practice capacity to sustain current rates of delivery above core contract		CCP
Workforce retention		System
<b>Patient demand</b> – A higher than expected level of patient contact with practices through both on-line access and telephones due to usual winter pressures has been exacerbated by the current Strep A concerns amongst the patient population, leading to, on average an increase of over 40% in initial patient contact.	12.12.22	System
<b>Workforce</b> – Due to a combination of staffing vacancies and sickness, administration / reception teams across Calderdale are down by	12.12.22	System

around 20%. This has led to long delays in meeting the above demands, and in some cases severe delays in responding.			
<b>Clinical capacity</b> – Again, vacancies/sickness levels amongst key clinical roles is now above manageable levels. This is now at a level where many of our GPs are delivering patient contacts at more than 50% of the anticipated number. This is also combined with a high level of shortfall in nursing/other clinical roles within general practice teams.	12.12.22	System	
The LMC is happy to discuss informally with the CCP on the above to ensure we are coherent on context etc.			