

GENERAL PRACTICE ALERT STATE (GPAS) - SITREP

09th January 2023

CALDERDALE LMC

	GPAS STATUS	OPEL CONVERSION	CLINICAL ACTIVITY	RETURN RATES
NORTH	AMBER 2	3	38 / 1000pts	75%
CENTRAL	RED	4	27 / 1000pts	75%
NO PCN	AMBER 2	3	29 / 1000pts	100%
UPPER	RED	4	23 / 1000pts	67%
LOWER	RED	4	24 / 1000pts	100%
CALDER & RYBURN	RED	4	32 / 1000pts	100%

Bold figures indicate over 50% return rate.

MIN NUMBER OF PATIENTS COVERED BY AMBER + PRACTICES¹.

201,399

GPAS to OPEL Conversion for the county wide assessment

4

Indicative number of patient contacts in General Practice this week².

5,643



Response Overview

submission Count

18

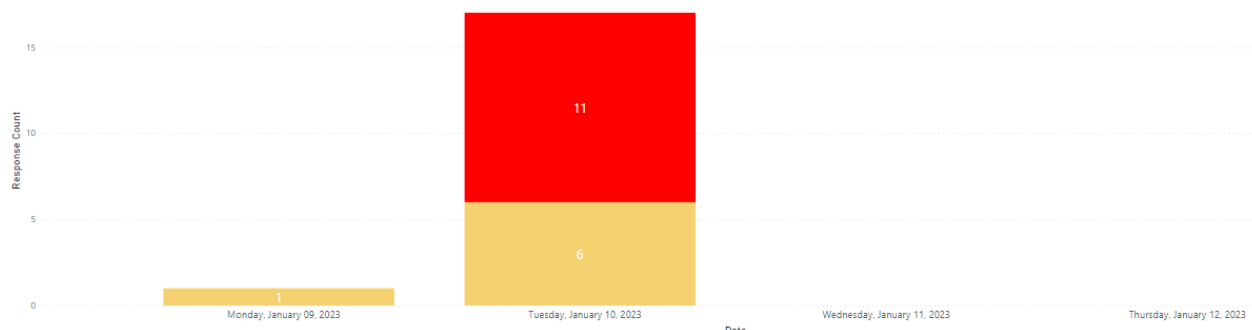
1/9/2023

1/12/2023

Calderdale



Alert Status Trend



GPAS – COMMENT / ANALYSIS

The county wide assessment this week is RED / OPEL 4 with all reporting practices assessed as covering a total patient population of 201,399, which is a decrease of 515,957 from last week's reporting. Eleven practices reported as red this week, which covers 144,442 patients, which is a decrease of 6,042 from last week's reporting. There are

56,957 patients who are covered by amber practices which is a decrease of 10,399 from last week's reporting. There were no practices who reported as green. The indicative number of patient contact has increased to 5,643 which is 29 more than last week's reporting. The submission data for this week was derived from 18 practices submitting, which is a decrease on last week's reporting. Currently there is 1 practice that identifies as not being in a PCN, which is outlined in the above table. Clinical activity has increased for North, Central, Lower and Calder & Ryburn. Clinical activity has slightly decreased Upper PCN and the practice who identifies as not being in a PCN..

PRACTICE COMMENTS

The purpose of the weekly quotes, extracted from comments submitted in GPAS, is just to provide human context from the front line:

"High demand, workforce absence and ongoing winter pressures impacting service delivery."

"Patient demand incredibly high, workforce issues - illness and struggling to recruit. Reviewing current guidance sent out by LMC yesterday with the team. Our main concern is with the non urgent work, if we plan to move to a waiting system this will have a huge financial impact on our QOF/IIF. We only have until the end of March to achieve targets and the income received from these makes a huge impact on practices. Are there any further discussions with NHSE for any support with these?."

"All clinicians regularly consult with more than 25 patients each day. In addition to this our clinicians daily have admin patient contacts for blood test results, correspondence and tasks."

"Demand is decreasing to manageable levels. Staff levels are back to normal after sickness, bereavement, A/L over the most difficult 2 week period when pharmacies were less than helpful. "

"Staff shortage and demand for extra urgent appointments am and pm."

"Demand still high, one clinician still down following covid."

SYSTEM ACTIONS/COMMENTS ON LAST SITREP

The return rate has decreased this week, with 3 practices not submitting data, therefore the clinical data such as number of patient contacts in practices and clinical activity/1000pts submitted this week may not be truly representative of actual for all of Calderdale.

The LMC continues to have direct dialogue with practices and offer their support to practices.

The overall OPEL assessment is a confident position though as an average across PCN and Calderdale.

SUMMARY – to be updated with current issues

The LMCs continue to be concerned about the resilience and forbearance of practice teams across the county; all the signs are that the exhausted workforce is under pressure and that is set to deepen.

The key issues summarised below remain extant.

ISSUE	FIRST RAISED	LEAD
Unauthorised Transfer of work from Secondary to Primary care		STP/CCP
Patient expectations Management (national)		NHSE
Practice capacity to sustain current rates of delivery above core contract		CCP
Workforce retention		System

Patient demand – A higher than expected level of patient contact with practices through both on-line access and telephones due to usual winter pressures has been exacerbated by the current Strep A concerns amongst the patient population, leading to, on average an increase of over 40% in initial patient contact.	12.12.22	System
Workforce – Due to a combination of staffing vacancies and sickness, administration / reception teams across Calderdale are down by around 20%. This has led to long delays in meeting the above demands, and in some cases severe delays in responding.	12.12.22	System
Clinical capacity – Again, vacancies/sickness levels amongst key clinical roles is now above manageable levels. This is now at a level where many of our GPs are delivering patient contacts at more than 50% of the anticipated number. This is also combined with a high level of shortfall in nursing/other clinical roles within general practice teams.	12.12.22	System

The LMC is happy to discuss informally with the CCP on the above to ensure we are coherent on context etc.