

GENERAL PRACTICE ALERT STATE (GPAS) - SITREP

03rd January 2023

CALDERDALE LMC

	GPAS STATUS	OPEL CONVERSION	CLINICAL ACTIVITY	RETURN RATES
NORTH	RED	4	31 / 1000pts	100%
CENTRAL	RED	4	24 / 1000pts	100%
NO PCN	AMBER 2	3	31 / 1000pts	100%
UPPER	AMBER 2	3	27 / 1000pts	100%
LOWER	RED	4	20 / 1000pts	80%
CALDER & RYBURN	RED	4	29 / 1000pts	100%

Bold figures indicate over 50% return rate.

MIN NUMBER OF PATIENTS COVERED BY AMBER + PRACTICES¹.

217,840

GPAS to OPEL Conversion for the county wide assessment

4

Indicative number of patient contacts in General Practice this week².

5,037



Response Overview

submission Count

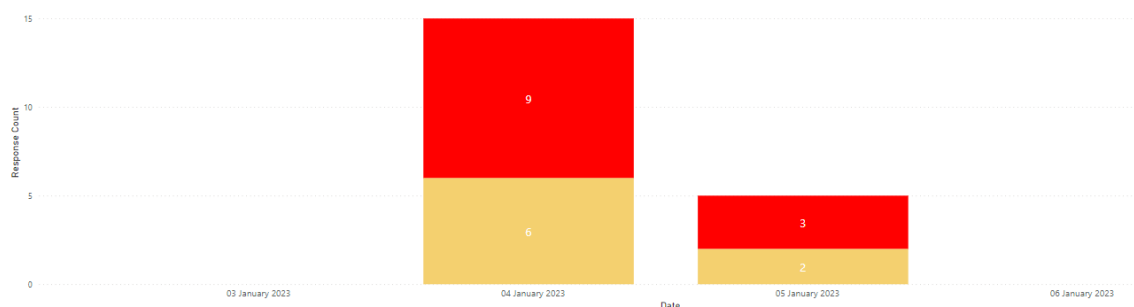
20

03/01/2023 06/01/2023

Calderdale



Alert Status Trend



GPAS – COMMENT / ANALYSIS

The county wide assessment this week is RED / OPEL 4 with all reporting practices assessed as covering a total patient population of 217,840, which is a decrease of 5,037 from last week's reporting. Twelve practices reported as red this week, which covers 150,484 patients, which is a decrease of 29,313 from last week's reporting. There are 67,356 patients who are covered by amber practices which is an increase of 24,276 from last week's reporting. There were no practices who reported as green. The indicative number of patient contact has decreased to 5,614

which is 381 less than last week's reporting. The submission data for this week was derived from 20 practices submitting, which is a decrease on last week's reporting. Currently there is 1 practice that identifies as not being in a PCN, which is outlined in the above table. Clinical activity has increased for Upper PCN and the practice identifying as No PCN remaining. Clinical activity has remained the same for Central PCN. North, Lower and Calder & Ryburn PCN's and has slightly decreased in clinical activity.

PRACTICE COMMENTS

The purpose of the weekly quotes, extracted from comments submitted in GPAS, is just to provide human context from the front line:

"No support call required, but as all practices in Calderdale we are under extreme pressure at the moment. Demand is incredibly high. Daily duty doctor seeing approx 60/70 extras. Pressure on reception and admin teams."

"Severe staff shortage due to sickness/annual leave/inexperienced (new) reception staff. GP's working when not 100% and the volume of extras appointments at the end of AM & PM surgeries."

"Locums engaged and GP/ANP appointments changed to urgent only".

"We received 604 calls into the surgery yesterday and had three of our Patient Advisors off with sickness, leaving four patient advisors to try and cope with these calls. "

"Clinicians and staff off ill with covid, aftereffects of covid and respiratory problems."

"Staff off with virus. Admin numbers reduced due to leavers and recruiting to fill same with reception HCA also off."

SYSTEM ACTIONS/COMMENTS ON LAST SITREP

The return rate has decreased this week, with only 1 practice not submitting data, therefore the clinical data such as number of patient contacts in practices and clinical activity/1000pts submitted this week may not be truly representative of actual for all of Calderdale.

The LMC continues to have direct dialogue with practices and offer their support to practices.

The overall OPEL assessment is a confident position though as an average across PCN and Calderdale.

SUMMARY – to be updated with current issues

The LMCs continue to be concerned about the resilience and forbearance of practice teams across the county; all the signs are that the exhausted workforce is under pressure and that is set to deepen.

The key issues summarised below remain extant.

ISSUE	FIRST RAISED	LEAD
Unauthorised Transfer of work from Secondary to Primary care		STP/CCP
Patient expectations Management (national)		NHSE
Practice capacity to sustain current rates of delivery above core contract		CCP
Workforce retention		System
Patient demand – A higher than expected level of patient contact with practices through both on-line access and telephones due to usual winter pressures has been exacerbated by the current Strep A	12.12.22	System

concerns amongst the patient population, leading to, on average an increase of over 40% in initial patient contact.			
Workforce – Due to a combination of staffing vacancies and sickness, administration / reception teams across Calderdale are down by around 20%. This has led to long delays in meeting the above demands, and in some cases severe delays in responding.	12.12.22	System	
Clinical capacity – Again, vacancies/sickness levels amongst key clinical roles is now above manageable levels. This is now at a level where many of our GPs are delivering patient contacts at more than 50% of the anticipated number. This is also combined with a high level of shortfall in nursing/other clinical roles within general practice teams.	12.12.22	System	

The LMC is happy to discuss informally with the CCP on the above to ensure we are coherent on context etc.