

We have collated the most recent links and information around PPE into this summary document for ease. We are aware that there has been a lot of communication around this subject so below is the most current.

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## The PPE Portal

The PPE portal will be the primary source of free COVID-19 PPE (including Flu vaccination requirements).

**Website Link:** <https://www.gov.uk/guidance/ppe-portal-how-to-order-emergency-personal-protective-equipment>

**Customer Services Telephone Number: 0800 876 6802**

(777 - available from 7am to 7pm: 7 days a week)

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## Supplies of PPE – day to day

- Use [The PPE Portal](#) for ALL your PPE orders with immediate effect.
- NHS England has a dedicated page around how to access supplies of PPE: <https://www.england.nhs.uk/coronavirus/primary-care/infection-control/ppe/>
- The Primary Care Bulletin - 27 October 2020 (Issue 77) notes that PPE obtained from a source other than the PPE Portal will not be reimbursed.
  - *we are still awaiting clarity around the cut off dates being referred to in this article*

## Supplies of PPE – urgent

- Issues with receipt of PPE ordered via the portal should be reported directly to their **Customer Service Team on 0800 876 6802**.
  - Immediate support should be sought via mutual aid from practices within your PCN or the wider Calderdale area.
  - Emergency PPE is available through the Local Resilience Forums (LRF) drops, managed by Calderdale Council:
    - Please email [calccg.calderdale.transformation@nhs.net](mailto:calccg.calderdale.transformation@nhs.net) FAO Tina Stanley – Emergency PPE
    - Requests to be received by 12 noon on Wednesdays for delivery on Thursdays
    - This is for emergency supplies only, that you have been unable to source elsewhere or failed deliveries where the replacements won't arrive in time etc.
  - Any organisation running critically short of PPE, and has exhausted other supply routes, can phone the National Supply Distribution Response (NSDR) on 0800 915 9964 for an urgent delivery.
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**Extract from <https://www.gov.uk/guidance/ppe-portal-how-to-order-emergency-personal-protective-equipment> as at 02.11.2020:**

## GPs: order limits

GPs with fewer than 5,000 patients can order up to (per week):

- 200 IIR masks
- 200 aprons
- 400 gloves (200 pairs)
- one bottle of hand hygiene (usually 500ml)
- one box of visors (usually 50 per box)

GPs with between 5,000 and 7,999 patients can order up to (per week):

- 400 IIR masks
- 400 aprons
- 800 gloves (400 pairs)
- 2 bottles of hand hygiene (usually 500ml)
- 2 boxes of visors (usually 50 per box)

GPs with between 8,000 and 10,999 patients can order up to (per week):

- 500 IIR masks
- 500 aprons
- 1,000 gloves (500 pairs)
- 4 bottles of hand hygiene (usually 500ml)
- 2 boxes of visors (usually 50 per box)

GPs with between 11,000 and 29,999 patients can order up to (per week):

- 1,100 IIR masks
- 1,100 aprons
- 2,200 gloves (1,100 pairs)
- 8 bottles of hand hygiene (usually 500ml)
- one box of visors (usually 200 per box)

GPs with 30,000 patients or more can order up to (per week):

- 2,600 IIR masks
- 2,600 aprons
- 5,200 gloves (2,600 pairs)
- 12 bottles of hand hygiene (usually 500ml)
- 2 boxes of visors (usually 200 per box)

# PPE Summary Document

**NEW: 02.11.2020**

Area	Information	Attachment or link
PPE Portal	<b>Website Link:</b>	<a href="https://www.gov.uk/guidance/ppe-portal-how-to-order-emergency-personal-protective-equipment">https://www.gov.uk/guidance/ppe-portal-how-to-order-emergency-personal-protective-equipment</a>
	<b>Customer Services Telephone Number:</b> (777 so from 7am to 7pm: 7 days a week)	<b>0800 876 6802</b>
Emergency Supplies via NSDR	<b>Accessing urgent supplies</b>	0800 915 9964
	Any organisation running critically short of PPE, and has exhausted other supply routes, can phone the National Supply Distribution Response (NSDR) on 0800 915 9964 for an urgent delivery.	<a href="https://www.england.nhs.uk/coronavirus/primary-care/infection-control/ppe/">https://www.england.nhs.uk/coronavirus/primary-care/infection-control/ppe/</a>
Primary Care Bulletin Updates (on PPE)	<a href="https://www.england.nhs.uk/coronavirus/primary-care/other-resources/primary-care-bulletin/">https://www.england.nhs.uk/coronavirus/primary-care/other-resources/primary-care-bulletin/</a>	
	<b>27<sup>th</sup> October 2020 (Issue 77)</b> <b>Any PPE obtained from a source other than the <a href="#">PPE Portal</a> after the cut-off date(s) will not be reimbursed.</b> <i>These cut off dates are yet TBC by NHSE.</i>	<a href="http://createsend.com/t/d-1BFEBD97FEA504FC2540EF23F30FED">http://createsend.com/t/d-1BFEBD97FEA504FC2540EF23F30FED</a>
	<b>23<sup>rd</sup> October 2020 (Issue 76)</b> <b>Free COVID-19 PPE for the frontline – Register with the PPE Portal</b>  <a href="#">The PPE Portal</a> has changed from being an ‘emergency top-up’ system to being the primary source of COVID-19 PPE requirements for primary care providers (including community pharmacists, optometrists, dentists, orthodontists and GPs).	<a href="http://createsend.com/t/d-6487118B87863EB22540EF23F30FED">http://createsend.com/t/d-6487118B87863EB22540EF23F30FED</a>
	<b>Primary Care Bulletin - 01 October 2020 (Issue 70)</b>  Register on the PPE portal for free PEE for all primary care providers	<a href="http://createsend.com/t/d-86780B2145E1E0B62540EF23F30FED">http://createsend.com/t/d-86780B2145E1E0B62540EF23F30FED</a>
Other information and resources	COVID-19 personal protective equipment guidance from Public Health England	<a href="https://www.gov.uk/government/publications/wuhan-novel-coronavirus-infection-prevention-and-control/covid-19-personal-protective-equipment-ppe">https://www.gov.uk/government/publications/wuhan-novel-coronavirus-infection-prevention-and-control/covid-19-personal-protective-equipment-ppe</a>
	Accessing supplies of Personal Protective Equipment (PPE)	<a href="https://www.england.nhs.uk/coronavirus/primary-care/infection-control/ppe/">https://www.england.nhs.uk/coronavirus/primary-care/infection-control/ppe/</a>
	Updates and guidance on PPE from NHS England and NHS Improvement	<a href="https://www.england.nhs.uk/coronavirus/publication/guidance-supply-use-of-ppe/">https://www.england.nhs.uk/coronavirus/publication/guidance-supply-use-of-ppe/</a>