

NHSMail - Important Information 4/5th August 2020

You may recently have received an email from

NHSMailBROADCAST (NHS DIGITAL) nhsdigital.nhsmailbroadcast@nhs.net

See below



This notifies users of a planned change to the NHSMail platform - 4 August 2020

Please be advised this is

- **A genuine email and change**
- **This is expected to only affect users accessing their NHSMail through the outlook**

Action: When you next log into your email using Outlook **on or after 5th August** you will need to re-enter your **NHSMail password** into Outlook dialogue box when prompted to do so.

- The change is not expected to impact mobile device users or access via Webmail.

If issues occur when taking this action please refer;

1. initially to guidance available [here](#): and open the Outlook New Profile Login tab
2. Call the THIS service desk

Note if you have forgotten your NHSMail password please follow the password reset and account unlock process which is available [here](#).

Ian Wightman