NHS
Yorkshire
Ambulance Service
NHS Trust

Patient Transport Service

Yorkshire Ambulance Service NHS Trust provides a high quality non-emergency transport service for patients throughout the Yorkshire region whose medical condition impacts on their ability to travel by other means.

What you need to know:

- NHS-funded transport is available for patients who have a medical need.
- All patients will be assessed for eligibility when booking.
- We work with volunteers, taxi companies and other ambulance providers to ensure our service is flexible and able to meet patient needs.
- Patients might travel alone or with other people, depending on demand.
- Patient Zone, our online portal, is available on PCs, tablets, and smartphones so that bookings can be viewed, managed and tracked in real-time – get in touch to register for this service.

Callers with hearing or speech difficulties can contact us on **0300 330 2000** using the Next Generation Text (NGT) service **www.ngts.org.uk.**
(Next Generation Text has replaced Text Relay, also known as TextDirect and Typetalk.)

Booking Line

Telephone 0300 330 2000

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At Yorkshire Ambulance Service we are always happy to hear from our patients or their relatives or friends about their experiences. For all enquiries relating to NHS-funded transport or for further information about how we use your personal information, please telephone 0333 130 0549 or e-mail **yas.patientrelations@nhs.net**