

# Advance Care Planning & Communication Skills during COVID

## The interactive session will cover the following:

- Having conversations with patients/residents/clients and those important to them about their wishes for future care/support – including by telephone and/or videocall
- Picking up on cues and supporting people to talk openly about things that may be concerning them
- Recording and sharing people's wishes for future care

**Join one of these FREE sessions for all Health Care Professionals**

**Dates:** Tuesday 1st September 1pm - 3pm  
Thursday 1st October 3pm - 5pm or  
Thursday 12th November 12pm - 2pm

**Joining Details:** The session will be delivered using Zoom, and log in details will be sent to you.

You will need a computer/tablet or smartphone to join the session, ideally with microphone and video camera capability.

Please contact [karen.hagreen@overgatehospice.nhs.uk](mailto:karen.hagreen@overgatehospice.nhs.uk) if you are interested in booking a session and would like more details.