1. **Advice and Guidance and Secondary Care Specialist Support**

CHFT are establishing routes through which General Practice can communicate with colleagues in secondary care, in order to ensure better care for patients and to be confident that only those in urgent need are referred to the hospital or admitted.

**Advice and Guidance** is available through ERS. Advice and Guidance allows one clinician to seek advice from another with 2 way dialogue. As a GP you can respond with further information or ask for further clarity of a response given. A&G can be used:

* To ask another clinician for their advice on a treatment plan or ongoing management of a patient
* To ask for advice regarding a patient’s test results
* To ask advice on the appropriateness of a referral
* To help identify the most clinically appropriate service to refer a patient into
* Utilised as an education resource
* Improve relationships with consultants in secondary care



Direct phone numbers to consultants in key specialties have been made available (see below).This provides an opportunity for immediate advice, and the opportunity to discuss alternative plans for management and avoid admission or attendance to hospital.

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| **Specialty by A-Z** | **Number** |
| Acute Medicine Calderdale | 01422  222343 |
| Acute Medicine Huddersfield | 01484 342000  (switchboard, ask for the acute medicine consultant) |
| Cardiology | 01422 222537 |
| Dermatology | 01422 222505 |
| Diabetes/Endocrine | 01484 342000  (switchboard, ask for the Diabetes consultant) |
| Elderly Care | 07717300740 |
| Gastroenterology | 01484 342000  (switchboard, ask for the Gastroenterology consultant) |
| General Surgery | 07741 363262  07741 363257 |
| Gynaecology | 01422 225330 |
| Haematology | 01484 342000  (switchboard, ask for the Haematology consultant) |
| Maternity – Calderdale | 01422 261364 |
| Maternity – Huddersfield | 01484 357430 |
| Nephrology | 01484 342000  (switchboard, ask for the Nephrology consultant) |
| Neurology | 01422 222922 |
| Oncology | 01484 342000  (switchboard, ask for the Oncology consultant) |
| Paediatrics | 01422 222468 |
| Respiratory (starting 6th April) | 01422 222538 |
| Rheumatology | 01484 342000  (switchboard, ask for the rheumatology consultant) |
| Stroke | 01422 357171  (switchboard, ask for the Stroke consultant) |
| Trauma and Orthopaedics | 07741 363261 |
| Urology | 07741 363254 |

1. **Condition Specific Information**

**Last Updated: 17.07.2020**

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| **A-Z** | **Condition** | **Link or Information** |
| **A** | Alcohol Dependency |  |
|  | Anticoagulant |  |
| **C** | Cancer referrals |  |
|  | CRUK  Key Safety Netting Document that supports good practice for suspected cancer patients | <https://about-cancer.cancerresearchuk.org/about-cancer/cancer-in-general/coronavirus-and-cancer?> |
|  | Management of Cancer Referrals – WYH Guidance and Principles |  |
|  | Cancer – Breast  Breast Clinic Messages from CHFT:  Alison Waterworth  MDT Lead Breast Cancer  Consultant Oncoplastic Breast Surgeon | Please still do not refer into breast clinic frail, elderly patients, in nursing homes or with co-morbidities. These patients are at highest risk of death from coronavirus. The Breast Surgeons are happy to give advice on starting empirical endocrine therapy for suspected cancers in this group via the ‘Advice and Guidance’ route.  The new patient diagnostic breast clinic is OPEN and accepting new referrals for fast track and symptomatic patients and they should refer as normal.  Referrals for bilateral breast pain, under 25s and gynaecomastia should still be delayed if appropriate. |
|  |  | REMINDER: The new patient diagnostic breast clinic is OPEN and accepting new referrals for fast track and symptomatic patients. Please refer in the usual way. Referrals for bilateral breast pain, under 25s and gynaecomastia should still be delayed if appropriate. |
|  | Cancer - Skin | Skin referrals reminder - ask the person being referred to take a photo (using AccuRx) to send with the referral and also remind the person of the need to attend for treatment. Skin referrals are problematic at the moment for attendance. We are concerned that there is a public perception that it may be less important either at this time or in relation to other types of cancer. |
| **D** | Diabetes |  |
| **F** | Frailty – virtual frailty service |  |
| **H** | Haematology – Fast Track |  |
| **I** | IBS | <https://www.bsg.org.uk/covid-19-advice/bsg-advice-for-management-of-inflammatory-bowel-diseases-during-the-covid-19-pandemic/> |
| **M** | Mental Health services for adults and children and young people | Emotional and mental health and wellbeing help and advice **for adults** [www.calderdaleccg.nhs.uk/looking-after-your-emotional-health-and-wellbeing/](http://www.calderdaleccg.nhs.uk/looking-after-your-emotional-health-and-wellbeing/)  The Calderdale Open Minds Partnership (the new name for CAMHS) is still accepting referrals and responding to queries linked to **children and young people’s** emotional wellbeing, mental health, autism and attention hyperactivity disorder (ADHD).  Please note the First Point of Contact (FPoC) offices **are closed**. Please can **all referrals and queries be made via telephone, email or online**, **not** through the post.  Please contact the First Point of Contact (FPoC) on:   * telephone: 01422 300 001 * email: [firstpointofcontact@calderdalecamhs.org.uk](mailto:firstpointofcontact@calderdalecamhs.org.uk) * or make an online referral at <https://calderdalecamhs.org.uk/how-to-refer/>   Further information can be found at <https://www.calderdaleccg.nhs.uk/cyp-ehwd-c19/>. |
|  |  | **Safespace** is Calderdale’s out of hours support service for people in emotional distress and is run **by Healthy Minds**.  To enable this quickly, we have had to make some changes to how the service runs. There are still a few things to get into place, and we encourage you to keep an eye on the website and Facebook for updates.  Safespace is now available every evening from 6.30 – 10.30pm. The last call taken will be at 10pm.  Call 01422 345154 or contact by Facebook (Safespace Calderdale) or email [safespace@healthymindscalderdale.co.uk](mailto:safespace@healthymindscalderdale.co.uk)  Calls are being diverted to staff on duty. They will take some brief details and arrange a call back for you at an agreed time.  Please be aware that the call may come from a withheld number.  If lines are busy, please leave a message and a member of the team will call you back.  Facebook and email contacts will be monitored and responded to during the evening.  We are working on a text messaging service – we will post details here as soon as this is available |
|  | MSK |  |
| **P** | Pneumonia | We are advising primary care colleagues that those patients diagnosed with Covid-19 related pneumonia and discharged into the community should undergo follow-up chest x-ray at 12 weeks, rather than the usual 6 week window. This is to ensure all radiographic changes have resolved and is on the advice of our radiology colleagues at CHFT.  Please direct any further queries to Dr Purav Desai, clinical director for medical specialities at CHFT |