Dear service user

I am writing to inform you that the Andrology department at Calderdale Royal Hospital will be resuming its service for semen infertility and post vasectomy analysis on Monday 3rd August.

**Getting an appointment and information to share with patients**

* Patients will be required to book an appointment for their test on 01422 222053.
* We will not be able to process any samples brought along where an appointment has not been booked.
* A production room is available. However to reduce footfall into the laboratory and to minimise risk, patients will be encouraged to drop-off their sample at their appointment time, within 45 minutes of producing their sample at home.

The following advice and guidance will be given to patients when they phone the laboratory:

* Please cancel and do not attend your appointment if you are displaying any of the known symptoms of the COVID-19 virus.
* A face mask will be provided at the entrance and should be worn when in the hospital
* Patients will be asked to attend their appointment alone and to arrive at their given appointment time. This is imperative to ensure social distancing measures can be maintained in our small shared reception area.
* The andrology staff will be wearing full PPE when receiving samples and taking patients to the production room.
* Patients using the production room facility will be provided with a clean face mask on leaving the department.

Thank you for your patience and understanding during these uncertain times. If you require any further information please contact the Andrology department on the above telephone number.

Yours Sincerely

Michelle McNamara

Senior Biomedical Scientist

Calderdale Royal Hospital