**Virtual Frailty Service for frail and older People in the community - Calderdale**

Pathway of care

Frail and older people living in Calderdale when there is a potential COVID 19 risk either in their own home, including care home, or in the acute hospital

**Requires**admission to hospital

**Does not require** admission to hospital

**CRITERIA**

Patients needing to be admitted or you need advice for from a nursing or residential home.

All patients 70+ years OR frail patients that the Quest Matron or a GP wants to admit or requires advice before to the acute floor at Huddersfield and Calderdale Royal infirmary

Ring QUEST and await assessment which is immediate response over the phone then up to 4 hours to review in person

Response from GP or nurse and reviewed

**RING THE FRAILTY SILVER PHONE ON 07717300740**

The Virtual Frailty service will offer:

* Support and guidance about current treatment
* A change in treatment plan to maintain at home.
* Advice regarding Advance care planning and ceiling of treatment.
* IV Antibiotics in care home with sub-cut fluids where there is community services capacity
* Social care response to provide emergency respite beds and packages of care

**Requires** admission to hospital

Phone Frailty silver phone details in box to left

**Does not require** admission to hospital

Continue with plan of care from GP. There may need to be additional support for GP and the care home and this will be reviewed

Continue with plan of care from QUEST matron. There may need to be additional support for QUEST and the care home and this will be reviewed

 **5 day service initially, commencing Monday 23rd March. The criteria and pathway to review weekly as discussed with the PCN directors**