



Staying safe from Scammers whilst self-isolating due to Coronavirus

Here are some things to think about if you are offered support during this time.

1. Don't be rushed into making a decision, if it sounds too good to be true it probably is.





- 2. Only buy things from a reputable outlet and think before you give out money or your personal information.
- **3.** Don't assume everyone is genuine. It's OK to reject, refuse or ignore any requests. Only criminals will try to rush or panic you.
 - 4. If someone claims to be from a charity, ask them for ID. Be suspicious of requests for money up front.
- 5. Check with family and friends before accepting offer of help if you are unsure.





6. You can contact Citizens Advice Consumer Service on 03454 04 05 06 to report a trader, scam or unfair trading practice. For the Police ring 101 or in an emergency, call 999.

To report a scam call Action Fraud on 0300 123 2040