

Operational Levels

Table to show operational levels and corresponding site for consultation to take place:

Operational Level	1a	1b	2	3a	3b
Practice phone number	No divert	No divert	Divert to PCN	Divert to PCN	Divert to Calderdale
Triage/remote consultation appointments	Practice – own premises or remote	Practice – own premises or remote	PCN - remote	PCN - remote	Calderdale - remote
Face to face green appointments	PCN amber	Green site	Green site	Green site	Green site
Face to face amber appointments	PCN amber	PCN amber	PCN amber	Calderdale amber	Calderdale amber
Face to face red appointments	PCN red	PCN red	PCN red	Calderdale red	Calderdale red
Home visits	PCN HV	PCN HV	PCN HV	Calderdale HV	Calderdale HV