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**Does your patient need an ambulance?**

**Booking Checklist**

Before calling our healthcare professional number **0300 330 0295**, please use this checklist to ensure you have the information we may ask for.

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|  | **🗸** | Notes |
| Vital signs measurement or NEWS2\* score, where possible and appropriate |  |  |
| Summary of patient’s condition |  |  |
| Name of authorising healthcare professional (HCP) – or deputy |  |  |
| Contact details of authorising HCP |  |  |
| Location the patient needs collecting from |  |  |
| Destination (including ward/clinic) |  |  |
| Patient’s full name |  |  |
| Patient’s NHS number |  |  |
| Patient’s mobility (walking /wheelchair/ stretcher / incubator – including type) |  |  |
| Provide details of any patient infections |  |  |
| Advise if there are any family or clinical escorts |  |  |
| If the patient requires medication en-route, is it ready to transport? |  |  |
| Could the patient travel with others as part of a multi-occupancy transfer? |  |  |
| Probability of clinical deterioration |  |  |
| Special requirements / instructions |  |  |
| Anything else you think we need to know |  |  |

\*The National Early Warning Score (NEWS2) should be used to help your decision making, but does not replace clinical judgement. A copy of NEWS2 can be found in our ‘guide to requesting an ambulance’ available to view or download at <https://improvement.nhs.uk/news-alerts/safe-adoption-of-NEWS2/>]